

High Legh Parish Broadband Survey 2013

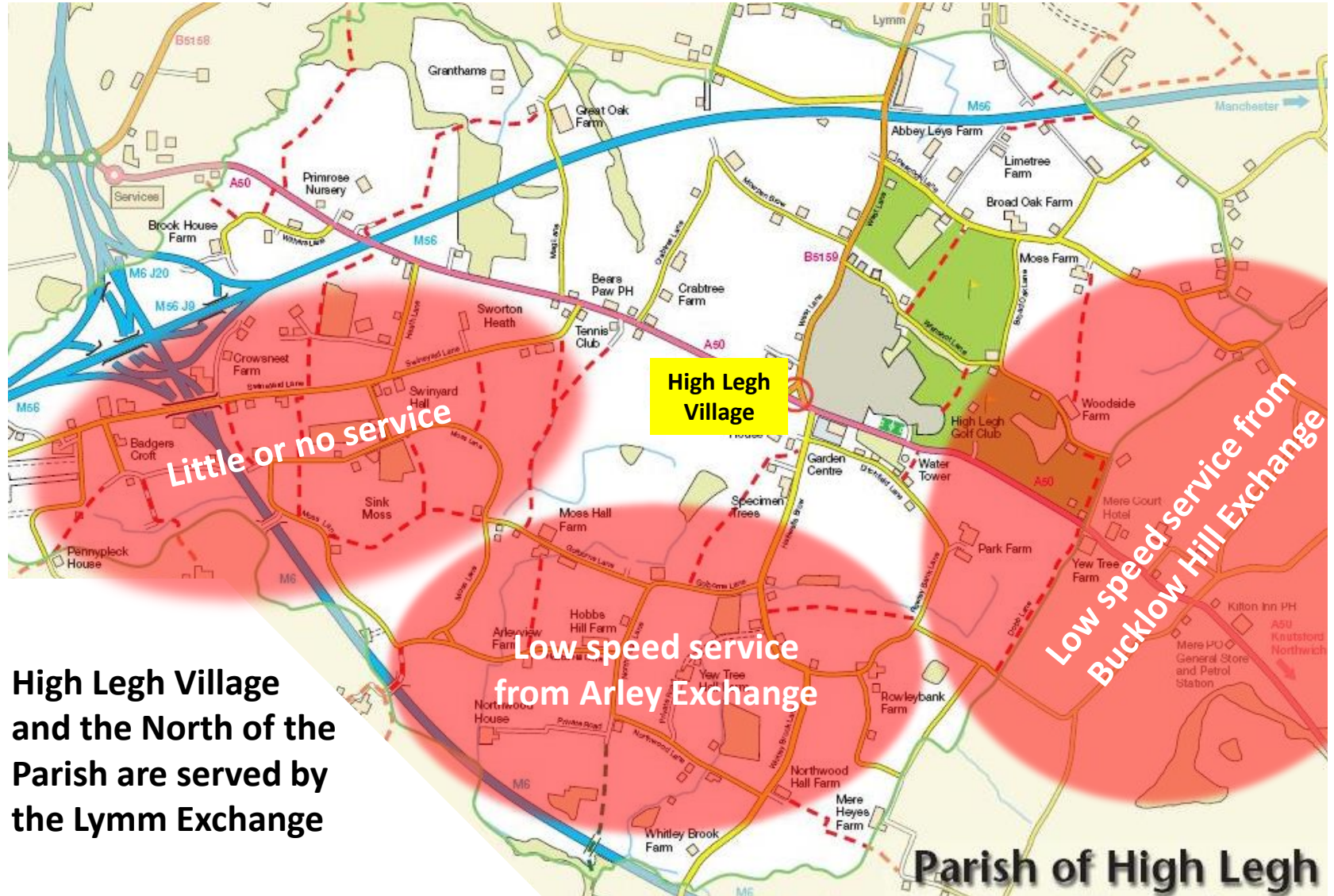
High Legh Parish Plan
Quality of Communications Working Group

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High Legh Parish Dimensions

- 600 residential properties
 - ~500 residences in High Legh Village
 - ~100 residences in the surrounding area
- 160 responses to the Broadband Survey
 - ✓ Over 25% of all residences in the Parish
- BT Openreach current Superfast Broadband infrastructure availability:
 - ✓ ~350 residences **can** access Superfast Broadband
 - ✗ ~250 residences **cannot** access Superfast Broadband

High Legh Parish Broadband



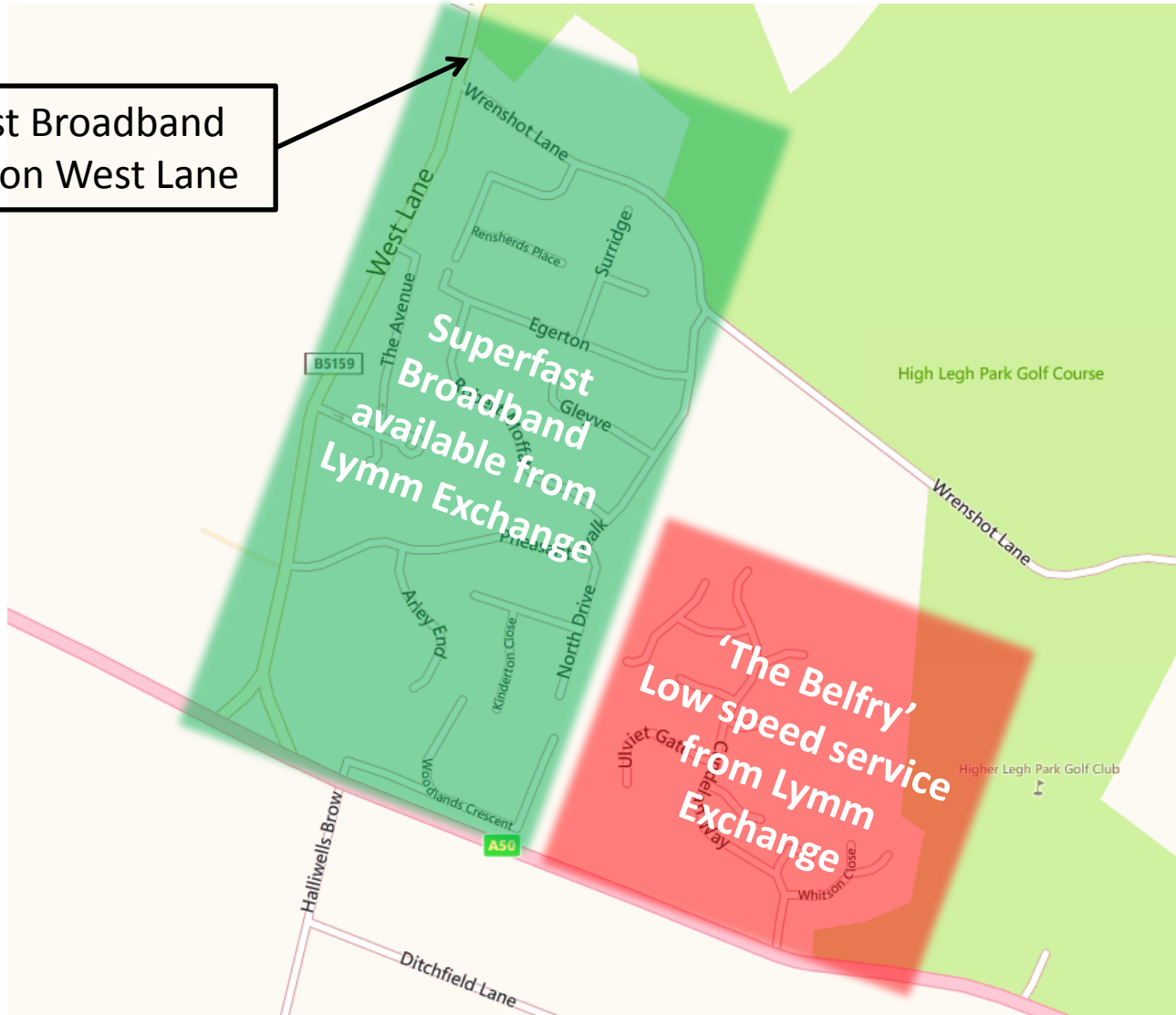
High Legh Village and the North of the Parish are served by the Lymm Exchange

Low speed service from Arley Exchange

Parish of High Legh

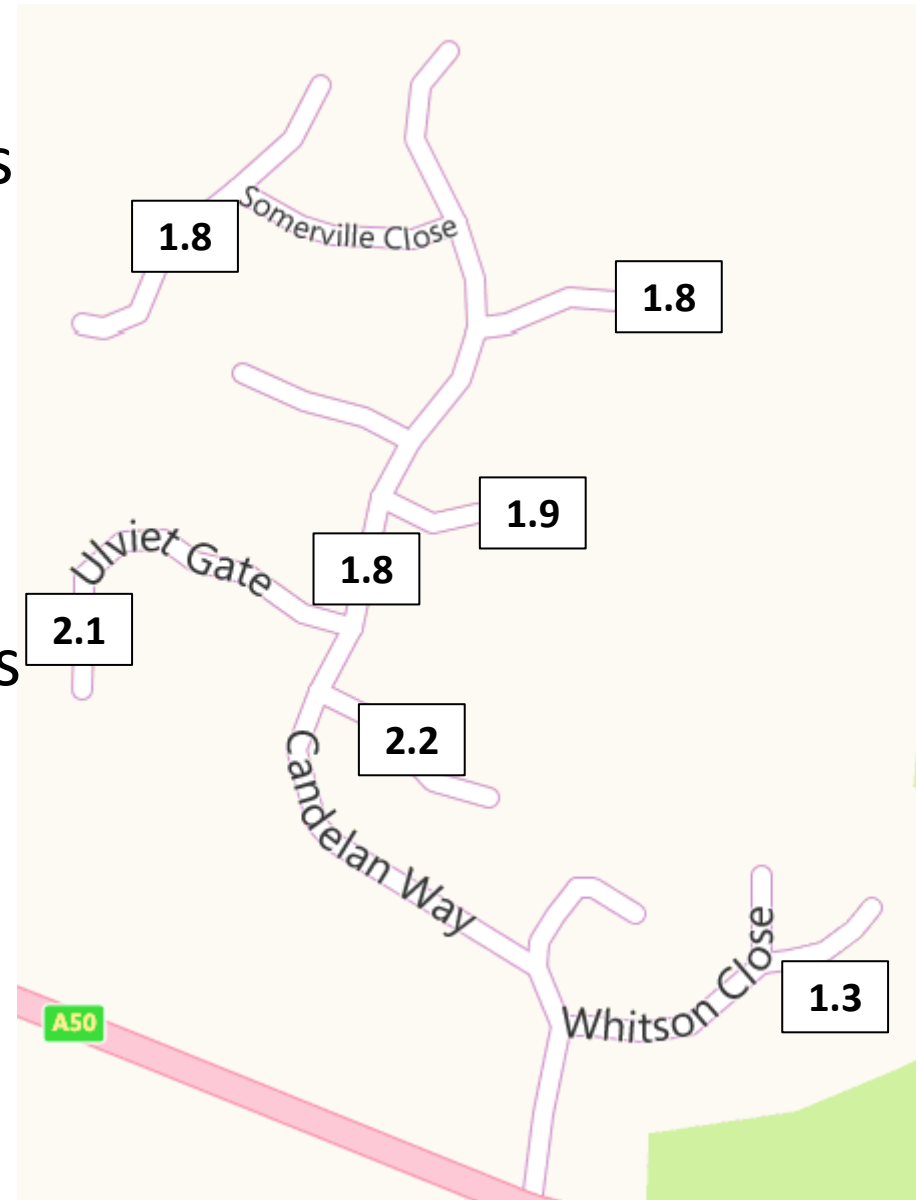
High Legh Village Broadband

Superfast Broadband Cabinet on West Lane



'The Belfry' Broadband

- Average download speeds reported in Mbps
- 118 residences
- 48 responses (45%)
- ~40% responses download speed < 2 Mbps
- 91% need Superfast Broadband now
- Business & Leisure use



Conclusions

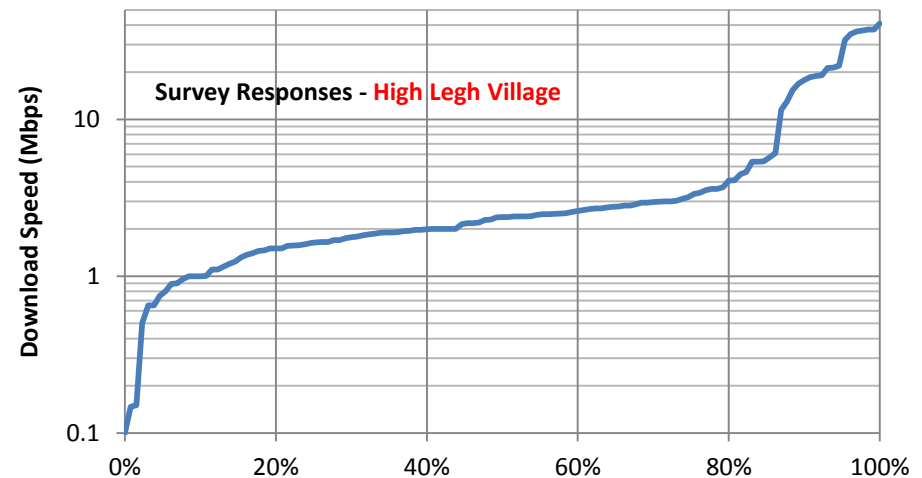
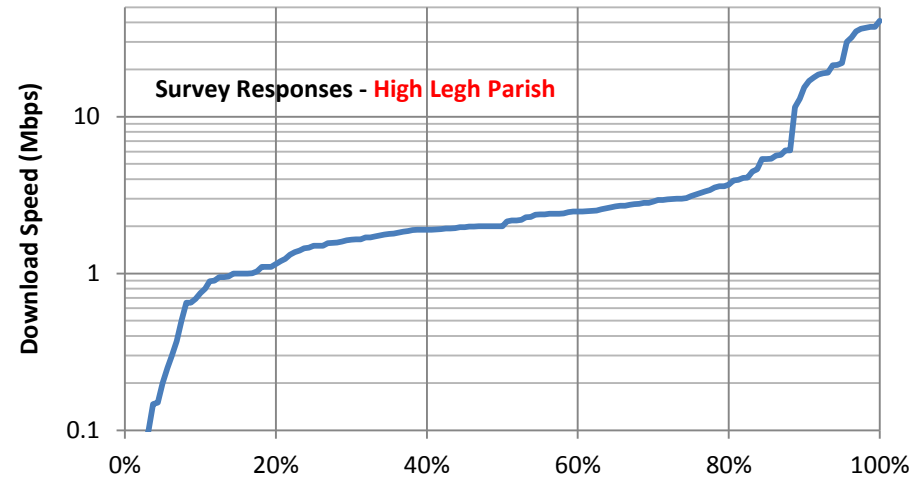
- ✗ ~250 of 600 residences do not have Superfast Broadband available
- ✗ ~25 residences have no Broadband service available
- ✓ Where Superfast Broadband is available, ~75% of respondents have taken up the service or plan to do so
- ✓ The demand for Superfast Broadband in the remainder of High Legh Village and the surrounding areas is very high (> 90% of respondents) reflecting the poor Standard Broadband
- ➔ Installation of a new cabinet to intercept the direct exchange lines serving the 'The Belfry' in High Legh Village would have a major impact on Superfast Broadband availability
- ➔ Upgrading of existing exchanges and cabinets serving surrounding areas should bring a Broadband Service to all parts of the Parish
- ➔ Over 75% of residences use Broadband for Business as well as Leisure and Education

Appendix

Responses to the High Legh Parish
Broadband Survey conducted
January – March 2013

Download speeds reported

- ~40% of respondents download < 2Mbps
- ~10% of respondents download < 0.5Mbps
- ~5% of respondents have No Service

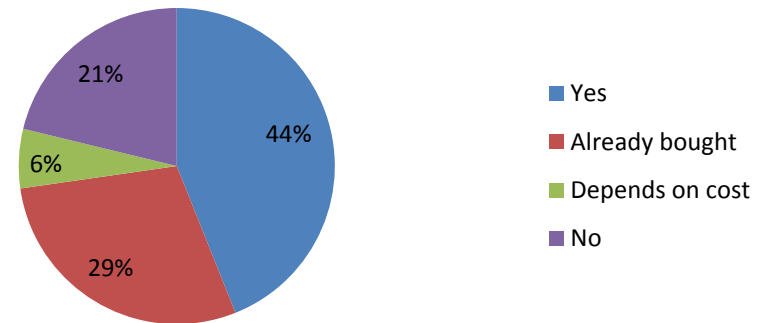


Superfast Available Areas

✓ ~75% take-up already or likely to take-up soon

Superfast Broadband available areas

If you were offered a superfast broadband service would you buy it now?



Superfast Broadband only available in part of High Legh Village

Superfast Not Available Areas

X >91% respondents need Superfast Broadband

X >60% respondents download < 2 Mbps

X ~5% respondents have No Service

Superfast Broadband only available in part of High Legh Village

Superfast Broadband not available areas

If you were offered a superfast broadband service would you buy it now?

